



# COMMUNITY DEVELOPMENT REPORT 2020

NORTH WEST SHELF PROJECT

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BHP







# INTRODUCTION

**The pioneering North West Shelf Project is one of the world's premier LNG facilities, supplying energy to Australian and international markets for more than 35 years.**

The Pilbara is the heartbeat of Woodside's operations. It's a place we call home and in partnership with the North West Shelf Joint Venture (NWSJV) participants, we continue to contribute to the vibrancy and vitality of the Pilbara region.

The Woodside-operated NWS Project has supplied reliable and affordable energy to WA homes and businesses, delivering significant benefit to Western Australia for more than 35 years. It accounts for more than one third of Australia's oil and gas production and supplies Australian and international markets.

On behalf of the NWSJV, Woodside reports annually to the State Government on outcomes under its Community Development Plan and Local Participation Plan, in accordance with the NWS State Agreement. The objectives under both plans reflect the NWS Project's continuing commitment to support sustainable community outcomes in Western Australia, with a particular focus on the Pilbara region, including the NWS Project's host community, the City of Karratha.

Outcomes delivered under both plans include education and training, employment and business participation and social contribution.

# 2020 PROJECT OVERVIEW

The NWS Project achieved strong production and reliability in 2020, despite the challenges posed by COVID-19, Tropical Cyclone Damien and turbulence in oil and gas markets.

Woodside's priority throughout the COVID-19 pandemic was to protect the health and safety of our people, contractors and communities. We continued to provide reliable energy supply from the NWS Project to customers while maintaining the operational integrity and resilience of our business in a lower commodity price environment. We further improved on the personal safety record achieved in 2019, demonstrating sustained performance despite the COVID-related changes required in work practices across our operations.

During 2020, the NWS Project secured key approvals and commercial agreements to process other resource owner gas on a tolling basis. As continued production from the NWS Project field reserves will result in their decline over time, the transition to a tolling facility is an important step towards extending the operating life of the Karratha Gas Plant (KGP) and the ongoing delivery of local content and community benefits in the City of Karratha and WA.

## Economic and Social Contribution

Woodside has a strong history of generating economic and social benefits for the communities where it is active. We are committed to delivering strong local content and economic contribution outcomes from the NWS Project. It will continue to support the development of quality, sustainable local supply chains that deliver benefits to host communities.

The NWS Project reported a contribution of more than A\$1,598 million to the Australian economy in 2020, through operational and capital expenditure, payroll, and social investment, which represents 90% of total NWS Project expenditure for the year. The NWS Project spent more than A\$797 million with WA-based businesses, representing approximately 74% of total annual NWS Project operational and capital expenditure.

At the end of 2020, Woodside operated facilities in the City of Karratha, including the NWS Project, had a residential workforce of 556 people, of which 10.9% were Indigenous. Despite challenging economic conditions, Woodside maintained a stable Karratha workforce in 2020 and continues to transition to a predominantly residential frontline operations workforce model.

Since commencing operations in 1984, NWS Project participants have invested more than A\$300 million in social investment and other projects that deliver shared value, support sustainable communities and develop community infrastructure.

In 2020 the NWS Project contributed A\$7.5 million in local benefits, including social investment and community sponsorships. More than A\$4.2 million of this funded initiatives focused on youth, education and Indigenous capacity building. Overall, Woodside contributed A\$23.5 million to local communities during 2020, as detailed in our [2020 Sustainable Development Report](#).

## HIGHLIGHTS

**A\$1.6  
BILLION**

contributed to the Australian economy by the NWS Project.



**363**



residential jobs advertised on the Woodside-founded Karratha Local Jobs Portal.

**556  
RESIDENTIAL  
EMPLOYEES**



working at Woodside-operated Karratha facilities.

**141**

Karratha-based apprentices and trainees at Woodside's Karratha Production Training Academy.



**95%**



of workers on the construction of Woodside's Bay Village accommodation facility were local residents.

**390**

houses in Karratha upgraded under the NWS Housing Refurbishment Project.



**30 PILBARA  
INDIGENOUS**

youth provided traineeships through the NWSJV-funded Warrgamugardi Yirdiyaburra Program.



**1900+**

**STUDENTS  
AND STAFF**



participated in NWSJV-funded education programs in Karratha and Roebourne.



# EDUCATION AND TRAINING

**The NWSJV continued to provide assistance with skills development and training opportunities to promote work readiness and employment for people living in the Pilbara region.**

The NWSJV helps provide high quality educational opportunities for Karratha and Roebourne students and professional development opportunities for their teachers. During 2020, more than 1600 students and 170 staff participated in the Karratha Education Initiative (KEI), in programs including study seminars, STEM workshops, career guidance, scholarship programs and staff professional development.

The Roebourne Education Initiative and Gumala Mirnuwarni (GM) Program also supported Indigenous students with programs to improve education outcomes and life skills. A combined 188 Indigenous students were supported through these programs.

The Woodside Production Academy based at the NWS KGP has provided an important source of local training and employment for more than a decade. 60 new Karratha-based apprentices and trainees were inducted to the Academy in 2020, taking the total number of participants to 141.

In addition, Woodside continued to provide valuable on-the-job skills development opportunities to young Western Australians through the summer vacation program, with 127 WA-based participants in 2020.

## Promoting diversity

Of the Woodside Production Academy 2020 intake:

- 49% were of Aboriginal and Torres Strait Islander descent
- 49% were female
- 100% were local residential positions

## CASE STUDY

### Warrgamugardi Yirdiyabura (WY) Program

Since it started in 1998, the Warrgamugardi Yirdiyabura (WY) Program has supported more than 120 Roebourne (Ieramugadu) Indigenous people in overcoming barriers of entry into the workforce, gaining meaningful employment, and obtaining qualifications while furthering their education.

Delivered in partnership with NYFL and leveraging additional funding provided under the NWSJV-funded NYFL Agreement, the WY program was able to more than double the number of participants in 2020. Trainee placements included First Nations radio and media, hospitality, social enterprise, grounds and building maintenance, early learning education and business administration.

Dequarne Roberts recently completed a traineeship in hospitality through the WY Program in 2020. He says, "it helped me learn not to feel shame. Now I go to work and feel proud. Before the traineeship I didn't know where my life was going. Didn't feel like it was going anyplace. Now I have a plan. I want to be a chef and own my own cafe or restaurant one day. Keep learning. And show other young men the way too."



# EMPLOYMENT AND BUSINESS PARTICIPATION

**As NWS operator, Woodside continues to support a predominantly residential frontline operations workforce in Karratha. This includes the generation of regionally based job opportunities, provision of quality local housing options for employees and contractors, and the recruitment and training of local Pilbara residents.**

As NWS Operator we seek to maximise local employment opportunities in the City of Karratha wherever possible. Woodside contracts include requirements for local people to be considered for jobs on Woodside-operated facilities within the Pilbara. During 2020, a further 363 roles were advertised on the Woodside-founded Karratha Local Jobs Portal for a wide range of roles in the community. Woodside mandates use of the Portal for new contracts and contract renewals with its labour hire contractors and suppliers in the Karratha. This provides local residents with an opportunity to secure training and employment with service providers at Woodside-operated sites.

## CASE STUDY

Construction of the Woodside-operated Bay Village accommodation facility saw a total of 634 people engaged by lead contractor Multiplex, with 95% of these being local residents. During the construction phase, 98% of Bay Village project spend was from within WA.

Throughout 2020 Woodside also supported the roll-out of a suite of workshops aimed at supporting capacity and capability development of local businesses as part of the Grow Local Program, delivered in partnership with the Karratha and Districts Chamber of Commerce and Industry (KDCCI).

Recognising the significant impact of COVID-19 on our local supply chain, Woodside expedited payments of all outstanding invoices for small, local and Indigenous business that have less than A\$10 million

in annual revenue. Woodside also reduced payment terms for new invoices received from small Australian businesses.

Promoting Indigenous business participation in NWS Project operations remained a key focus for the NWSJV in 2020. Woodside tracks the number of Indigenous people employed, and Indigenous business contracts awarded, as part of our Reconciliation Action Plan commitments. Growth was achieved in both areas during the year. Further information is available in [Woodside's 2020 Reconciliation Action Plan Report](#).

## CASE STUDY

In 2020, Woodside completed work on the NWS Housing Refurbishment Project. Maximising local business and supplier engagement was a key focus throughout the project, with 24 local sub-contractors engaged and 95% of spend within the City of Karratha.

### Developing local capacity

- 179 local businesses, including 40 Indigenous businesses, participated in Grow Local workshops.
- 11 supplier engagements and briefings held to promote local participation opportunities.
- 23 Woodside work packages listed on the Industry Capability Network WA (ICNWA) platform.





# SOCIAL CONTRIBUTION

**During 2020 the NWSJV built on its track record of contributing to community projects that deliver identified community needs and invested in programs and initiatives to build local community capacity.**

Under the City of Karratha-NWS Community Agreement, more than 6000 attendances were recorded at youth services programs at the Youth Shed. In addition, under the Agreement, the Safer Communities Partnership continued to implement effective programs to reduce crime and enhance community safety. Woodside, as NWS Operator, supported initiatives including graffiti and litter removal programs, community art projects and the Meet the Street program. More than 100 people participated in 35 Meet the Street events in 2020, despite the impact of COVID-19 restrictions on the program.

More than 100 children participated in NWSJV-funded Karratha Community House programs during the year. The program offers a

wide range of programs for local children aged 0-12 with a focus on building literacy and numeracy skills in the early years.

Responding to the impacts of COVID-19 on the communities where we operate, Woodside established a COVID-19 Community Fund that saw 71 organisations across WA share in more than A\$4.6 million in community resilience initiatives. 20 Pilbara-based organisations benefitted from the COVID-19 Community Fund.

The NWSJV continued phased payments under its A\$3.2 million contribution to Karratha's Red Earth Arts Precinct, which provides the community with innovative and contemporary arts and community facilities.

## HIGHLIGHTS

**27,200+**

attendees at events at the Red Earth Arts Precinct

**6000+**

engagements with Woodside-supported youth services programs

**14 PARTICIPANTS**

in the Pilbara Girl program

**6 CITY OF KARRATHA**

NAIDOC Week activities supported with 2300+ attendees across all events

**100+ PARTICIPANTS**

in the NWS supported Karratha Community House programs

## CASE STUDY

The Pilbara Girl program is designed to empower Indigenous women. Workshops are held through the program with a focus on social and emotional wellbeing, setting goals for success, work readiness and developing leadership skills. 2020 Pilbara Girl winner, Kasuanna Hunter-Aragu, credits the program with transforming her life. Kasuanna completed a leadership certificate as part of the Pilbara Girl program and is studying a Certificate II in business online through North West Regional TAFE. Kasuanna says: "It's the best thing I've ever tried in my life. I hope it can change others as well. I was in a bad place earlier this year and when this opportunity came up, I decided it would be a great opportunity to learn about myself so I ended up applying for it and look at where I am now."



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